

CODE Student Accommodation Welfare Policy

At CODE Student Accommodation we want to provide a supportive and positive environment for all of our residents. We want you to have the most fulfilling and successful time at university and for you to create some of the happiest memories of your life; we will do all we can to help make that happen.

We are here to support you to the best of our ability throughout your time at university and we can offer you a safe, friendly environment. If you are worried, unhappy or have any issues big or small, we are here to talk, listen and provide you with guidance to access support.

We understand that every individual has a different expectation of university life and you will all have a unique experience. We hope that you will never find yourself in a difficult or unwanted situation, but should you reach an unexpected hurdle, we are here to help guide you through.

Hundreds of students' access Student Wellbeing Services each year and if we can't help you best here at CODE, we have strong links with the university, Police and various other organisations that can help you overcome any issues you may face.

If you have any medical conditions that CODE may need to be aware of please ensure these have been noted on your student portal or reported directly to the CODE office.

If you would like to speak to us confidentially, please e-mail welfare@codestudents.co.uk and we will happily arrange a time to discuss your concerns.

Please tick the box below to confirm that you have read and understood this policy