

Noise Policy

Our priority at CODE is to ensure that you have the best living experience as well as the perfect place to reach your full potential as a student.

Many students believe that noise rules only apply at night, they don't! Noise disturbances can occur any time of the day; please remember that some students work nights and sleep during the day. Please be always mindful of noise.

Remember, our communal rooms are open late for you to enjoy with friends.

Should you have any problems with noise at CODE, we will investigate the issue and try and resolve it as quickly as possible.

If you make a complaint against another tenant or one is made against you the following process will be followed: -

Formal Noise Escalation Process: -

1. First Stage - A verbal warning will be issued to the tenant.
2. Second Stage – 1st written warning will be issued to the tenant
3. Third Stage - A 2nd written warning will be issued to the tenant. A charge of £50.00 will be added to the tenant's account for this and each occurring noise complaint. The tenant's guarantor will be contacted to discuss a resolution.
4. Third Stage - A 3rd written warning will be issued to the tenant & the tenant will be required to attend a meeting with a CODE Manager, Local Police Officer and a University official will be invited to attend. A second charge of £50.00 (to be paid within 7 days to the CODE Office) will be charged to the tenant for this and each subsequent noise complaint. This step will be repeated if necessary.